

Hilton Greenville

COMMITMENT TO CLEAN

Positive Management Leadership



STATE OF SOUTH CAROLINA

The State's Governor, Henry McMaster, has stated South Carolinians are to follow state, local and CDC guidelines in reference to the Novel Coronavirus (COVID-19).

GREENVILLE-SPARTANBURG INTERNATIONAL AIRPORT (GSP)

- Face Covering Policy - Face masks/coverings are required for all passengers and visitors in the terminal
- Rideshare companies including Uber and Lyft may also require drivers and riders to wear face masks.

HILTON GREENVILLE

All team members are trained on and comply with the Commitment to Clean Plan. This plan outlines specific guidance and steps to ensure associate hygiene and cleanliness and guest safety regarding COVID-19 are accounted for throughout the hotel. All team members are familiar with the hotel's plan and be able to communicate it to guests as needed. Reach out to our team to customize a plan for your event.

Face Covering Policy

- Masks are required for all staff members during PML programs regardless of vaccination status.

Check in

- Contactless check in available (Digital Key)

Public Space

- Hand sanitation stations available throughout property
- Use only approved EcoLab® and Lysol® products
- Elevators cleaned every 2-3 hours
- Meeting room doors wiped hourly

Rooms

- Utilization of EPA-approved cleaning and disinfecting agents that kill the COVID-19 virus
- Stay-over room service available by request

Food & Beverage and Meeting & Events

- Socially distanced seating
- Meals served by masked and gloved attendants
- Sanitizer in all spaces and on all event tables
- Metal flatware to be provided as a roll up

Hilton Team Member Guidelines

- Emphasis on hygiene and cleanliness
- Team Member attestation to self-screening & temperature check at home prior to shift

- Key Disinfection
- Bathrooms cleaned each shift
- Increased cleaning of fitness center. Disinfecting wipes available for guests to clean after each use
- Increased cleaning of business center. Disinfecting wipes available for guests to clean after each use

- Digital In-Room Directory
- Bottled water available in guest room

- Room Service order is door-dropped with disposables
- COVID-19 signage and masks required signs posted throughout the hotel

- Team Members have completed EcoLab® COVID-19 training
- Breakroom to have social distancing at tables when eating